

DTM DUCK RETAIL DOO BEOGRAD

Drinčićeve 26 • 11108, Beograd – Stari Grad
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Izjava o odustanku od ugovora zaključenog na daljinu ili ugovora koji se zaključuje izvan poslovnog prostora

/ Statement of Withdrawal from a Contract Concluded at a Distance or a Contract Concluded Outside the Business Premises

Podaci o trgovcu / Data for the Merchant

Naziv	DTM Duck Retail DOO
Adresa trgovca i adresa za prijem obrasca	Drinčićeve 26, 11108, Beograd
Kontakt za prijem obrasca	dm@ilovemy.hair

Podaci o potrošaču / Consumer Information

Ovim obaveštavam da odustajem od ugovora o prodaji sledeće robe/usluge (*)
/ I hereby inform that I withdraw from the contract for the sale of the following goods/services (*)

Ime i Prezime / First and Last Name	
Adresa / Address	
ID lične karte ili pasoš / IID card or passport	
Kontakt telefon i email / Contact phone and email	
Datum zaključenja ugovora/porudžbenice / Date of conclusion of the contract/order	
Tekući račun potrošača za uplatu sredstava / Consumer's current account for payment of funds	
Datum isporuke robe kupcu / Date of delivery of goods to the customer	
Broj porudžbine ili fiskalnog računa / Order number of Fiscal receipt number	
Datum podnošenja obrasca trgovcu / Date of submitting the form to the merchant	
Razlozi zbog kojih se roba vraća (kupac može, ali ne mora da navede razloge / Reasons for which the goods are being returned (the customer may, but does not have to, state the reasons)	

(*) Precrtati nepotrebno / Cross out what is unnecessary

Povraćaj novca vrši se najkasnije 14 dana od prijema izjave, nakon prijema robe, istim sredstvom plaćanja, a kod plaćanja pouzecom na navedeni račun (čl. 35 ZZZP). Zamena za drugi proizvod moguća je uz dogovor. Roba u zapečaćenom pakovanju vraća se samo neotvorena (čl. 38 st. 1 t. 5 ZZZP). Za oštećenu ili korišćenu robu iznos povraćaja se umanjuje (čl. 36 st. 4 ZZZP). Troškove vraćanja robe odgovarajućeg kvaliteta snosi kupac (čl. 36 st. 3 ZZZP); pošiljke sa otkupninom se ne primaju. Podaci iz obrasca koriste se samo za povraćaj novca i izdavanje fiskalnog računa.

/ The refund is made within 14 days of receipt of the statement, after the goods are received, by the same means of payment, or to the stated account if paid cash on delivery (Art. 35 ZZZP). An exchange for another product is possible by agreement. Goods in sealed packaging are returned only unopened (Art. 38(1)(5) ZZZP). For damaged or used goods, the refund amount is reduced (Art. 36(4) ZZZP). Return costs for goods of proper quality are borne by the buyer (Art. 36(3) ZZZP); cash-on-delivery shipments are not accepted. Data from this form are used only for the refund and the fiscal receipt.

Potpis kupca : _____
/Consumer's Signature

email: dm@ilovemy.hair

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